



## PATIENT ADMISSION INFORMATION SHEET

Thank you for choosing Agnes Banks Equine Clinic. We will make every effort to make sure that your horse is well cared for and that you are kept abreast of your horse's condition as well as the expenses involved.

### Admission

If your horse is presenting for a surgical procedure please ensure that your horse is at the clinic early on the morning of the procedure or the day before to allow your horse to settle prior to the receiving anaesthesia. This can be organized with the front desk at the time of appointment.

### Equipment and Supplements

**Please take all halters and leads home with you.** Blankets can be left with the horse with instructions for use. Please try to ensure that all blankets have the horse's name on them. We are more than happy to continue to feed your horse his/her supplements while in hospital. Please clearly mark the supplements with instructions and your horse's name prior to bringing them to the clinic.

### Medications

Please drop all current medications in with the horse to allow ongoing treatment of your horse.

### Feed

Your horse will be provided with feed during his/her stay. If you would like to keep your horse's feed unchanged or if your horse has specific dietary needs you are welcome to bring feed or hay for your horse. Please clearly mark the feed with your horse's name and ensure that feeding instructions are provided on admission.

### Fasting

Fasting is not required for most surgeries. If fasting is required you will be notified. Fasting for gastroscopy can be done at the clinic or your property. Please ensure that the horse is not in contact with any feed during transport prior to gastroscopy.

### Insurance

Please ensure that you have notified your insurance company if your horse is having treatment or a surgical procedure. Please also ensure that we are aware that your horse is insured so that reports can be sent in a timely manner. We are happy to complete any insurance forms which are required.

### Visitors

You are more than welcome to come and visit your horse while in hospital.

**Monday – Friday:**

**9am – 5pm**

**Weekends or public holidays:**

**9am -11am and 3.30 -5pm**

Visiting outside of these times needs the permission of the duty veterinarian, 0448885200.

When visiting please respect the privacy of others and confine your attention to your own horse. Do not feed or move your horse without consulting a veterinarian.



# AGNES BANKS EQUINE CLINIC

ABN: 56 145 333 446

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## Communication

In most cases you will be updated daily on your horse's progress. You will also be notified when it is time for your horse to go home. Please feel free to contact the clinic if you have any questions or concerns about your horse.

## Payment

On hospital admission you will be provided with an approximate estimate of the cost's involved in your horse's treatment. You are required to pay 50% of the cost estimate on admission followed by the remainder of the bill at discharge. We will notify you of if your horse's treatment has exceeded the original estimate. Please discuss your concerns and the costs involved on admission. You are welcome to enquire about your current charges at any point while your horse is hospitalized.

## Discharge from Hospital

You will be notified when it is time for your horse to go home. Discharges are performed during office hours Monday- Friday and during visiting hours on weekends and public holidays. You will be supplied with discharge instructions as well as any medications that your horse requires. Please feel free to ask any questions at the time of discharge. If you have any questions or concerns following discharge from the clinic please call the clinic (02)4588 5200 or afterhours veterinarian (0448 885 200).

## Additional Information

Address: 5 Price Lane, Agnes Banks, NSW 2753

Phone: (02)4588 5200 or afterhours on 0448 885 200

Email: [clinic@abec.net.au](mailto:clinic@abec.net.au)

Website: [www.abec.net.au](http://www.abec.net.au)